CVHOA

Communications Policy Dec 18, 2014 / amended Jan 16, 2019

Whereas the Board of Directors of Chula Vista HOA is empowered to govern the affairs of the Homeowners Association pursuant to Article 2 and Section 2.12 (b) of the Bylaws.

This policy standardizes communications between the Board of Directors of the Chula Vista HOA and the membership. The methods used to communicate will be determined by the type of information to be transmitted, the communications availability and the preferences of individual members, and cost.

Methods of communication available to the Board are mail (regular and certified letters), telephone, email, physical bulletin board, and our webpage, http://www.chulavistahoa.org. It is the responsibility of each homeowner to inform the Board of changes to their contact information.

Official information meant to be transmitted to everyone in the community will normally be posted on the association webpage. This information includes meeting notices, meeting minutes, policy letters, treasurer reports, HOA governing documents and other general information. Care will be used to prevent the release of any personal information related to any member over non-secure and public means.

Official information between the Board and individual members of the community will normally be sent by regular USPS mail. This information includes notices of assessments, violations of HOA rules, voting ballots or other information that must be communicated to an individual homeowner through official means.

Social Media (Facebook) contains a private organization page (Chula Vista Community) where individual members within the association can join, post and read information distributed among members of the association. This is not an HOA Board maintained method of communications and will not be used by the board for official communications between the board and the association. However, at times it can be used by board members to disseminate non-official information as a secondary means to ensure widest dissemination of general information to all members; such as social events, road maintenance, newsletters, emergencies and other announcements that may be of interest to homeowners. The Board Secretary can approve membership to this social website, however the Board does not monitor or censor the communications on social media. It is up to the individual members to police their own posts and maintain a certain level of decorum in their communications to other members.

Resolved this date of

Mark Butler

President

Fran Long

Secretary