

<b>Chula Vista Homeowners Association</b> <b>Policies and Procedures</b>	<b>Policy #2</b> <b>Communications</b>
Authorized by: (Board of Directors -or- Membership Vote) Board of Directors	Adopted: December 18, 2014 Reviewed on: 1/16/19, 9/4/24

**2.1 Purpose:**

Whereas the Board of Directors of Chula Vista HOA is empowered to govern the affairs of the Homeowners Association pursuant to Article 2 and Section 2.12 (b) of the Bylaws.

The policy standardizes communications between the Board of Directors of the Chula Vista HOA and the Membership. The methods used to communicate will be determined by the type of information to be transmitted, the communications availability and the preferences of individual members and the cost.

**2.2 Methods:**

Methods of communication available to the Board are mail (regular and certified letters), telephone, email, and our webpage, <http://www.chulavistahoa.org>. It is the responsibility of each homeowner to inform the Board of changes to their contact information.

Official information meant to be transmitted to everyone in the community will normally be posted on the association webpage. This information includes meeting notices, meeting minutes, policy letters and treasury reports, HOA governing documents and other general information. Care will be used to prevent the release of any personal information related to any member over non-secure public means.

Official information from the Board to individual members of the community will normally be sent by regular USPS mail. This information includes notices of assessments, violations of HOA rules, voting ballots or other information that must be communicated to an individual homeowner through official means.

**2.3 Social Media:**

Social media (Facebook) contains two private organization pages (Chula Vista Homeowners Community Social Group and the CVHOA FB Business Page). The Chula Vista Homeowners Community Social Group page is where individual members within the association can join, post and read distributed information among members of the association. This is not an HOA Board maintained method of communication and will not be used by the board for official communication between the board and members. The board does not monitor or censor the communication on this page. It is up to the individual members to police their own posts and maintain a certain level of decorum in their communications with other members. The CVHOA

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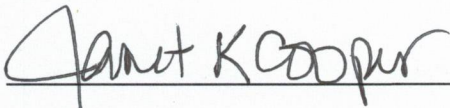
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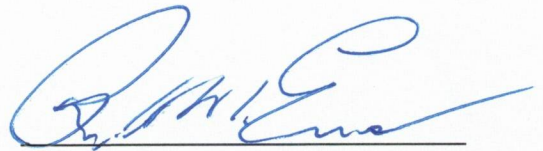
Business Page is used by board members to disseminate official and non-official information to ensure the widest dissemination of general information to all members, such as road maintenance, emergencies, and other announcements that may be of interest to members. Members are required to follow group rules. The administrator and moderators can censor any communication deemed inappropriate. The board will appoint one to three board members to be administrators and/or moderators.

**2.4 Review and Authorization:**

This policy will be reviewed in 5 years.



Secretary



President

Date: December 4, 2024